## Perry's Solutions, LLC

## Quarterly Newsletter

Welcome to our quarterly newsletter. Since 2009 we have prided ourselves on providing you with clear and concise information that can be implemented in your daily operations. If you receive value from this, please share with a colleague.

## RESOURCING IMPROVEMENT PROJECTS

We recently presented at a virtual conference for the Minnesota American Society for Quality. Regardless if it is during design of original product or an issue after launch, it can be a challenge to obtain the support needed to move forward. One piece of the approach is incremental planning. We cannot know every step from Day 1, but we can provide an expectation for the next phase. Using these tips can help ensure you can solve your problems without being overwhelmed and short of staff. https://bit.ly/314Hgym

OVERCOMING BIAS AFTER OUTCOME
Biases exist after the conclusion of an activity. They can have a negative impact on learning from our experience. Improving how we handle these biases provides a competitive edge. https://bit.ly/2FgJoiu This video talks about the difference between luck and our skill level. It also talks about how to fairly assess our decision-making process when we have a positive or a negative outcome. Better decisions lead to success.

## VIRTUAL CONFERENCE PREPARATION OFFER

Are you delivering a conference presentation, webinar or keynote in 2021? Have you ever attended a presentation and felt you did not get what you expected? Maybe the title and content seem misaligned compared to what you heard, or the framework was confusing. There are several ways we can assist. https://bit.ly/2WxeCff We can either provide a low-level effort done through one or two virtual meetings, or it could be a more intense level of support depending on your needs. Call us to put your best foot forward.

Have a great day!



